



Cabinet Office

Natalie Jones, OBE
SRO of GOV.UK One Login
Government Digital Service



GOV.UK One Login

A step change in digital government

GOV.UK One Login Numbers

GOV.UK One Login Numbers

30

Services joined

GOV.UK One Login Numbers

30

Services joined

5m

Identity checking app downloads

GOV.UK One Login Numbers

30

Services joined

5m

Identity checking app downloads

3.8m

Identities issued

GOV.UK One Login Numbers

30

Services joined

5m

Identity checking app downloads

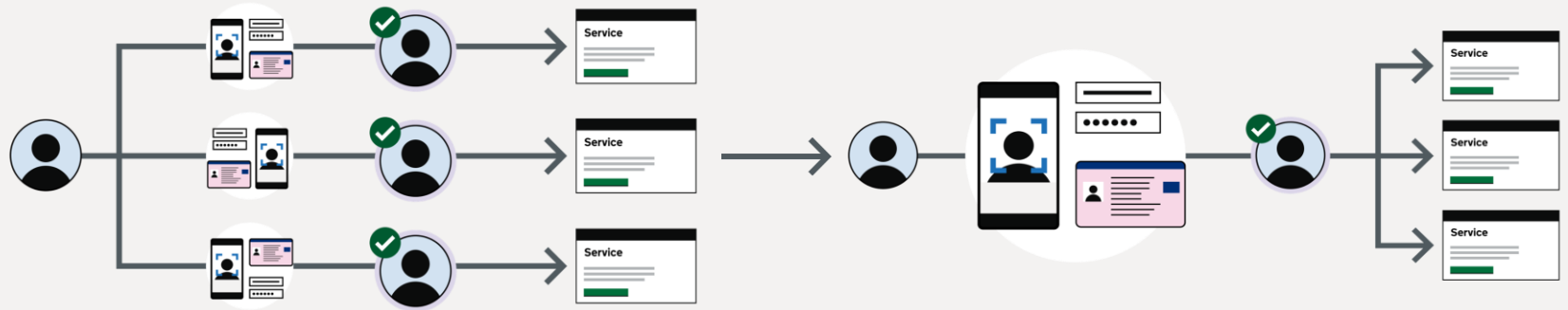
3.8m

Identities issued

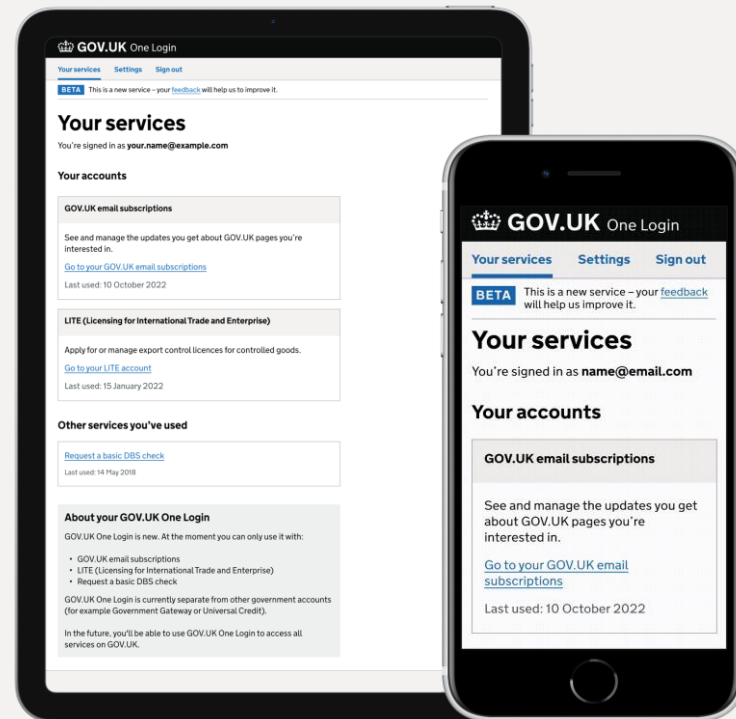
1m

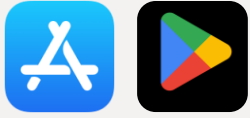
Accounts created

GOV.UK One Login



Unlocking the front door





4.7 rating

★★★★★

Super efficient and easy, well explained process

Setting up my government gateway, the app and the explanations were really easy, and I am a complete Luddite! Well done

★★★★★

It took less than 5 minutes to take a picture of my driving licence and confirm it matches my face.



Just used @GOVUK One Login to sign my mortgage deed. All worked brilliantly - thank you @GDSTeam and @HMLandRegistry

9:47 am · 24 Mar 2023 · 9,338 Views

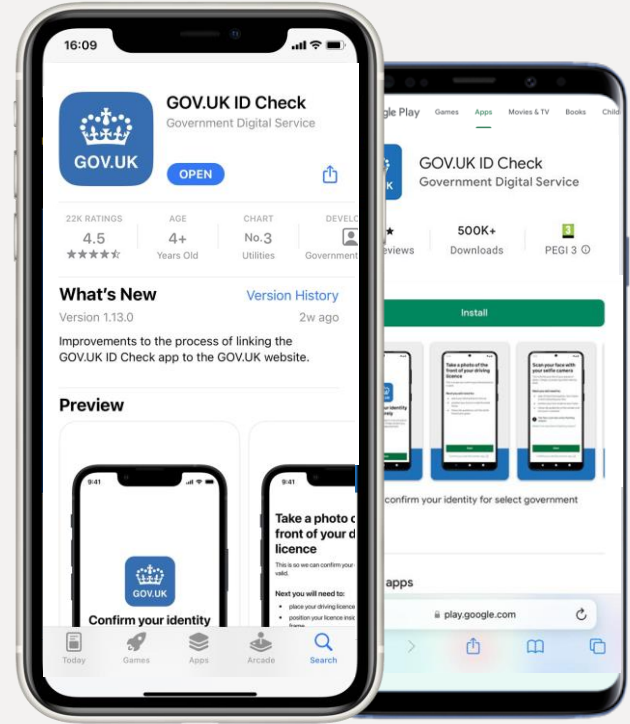
★★★★★

UK digital services FTW

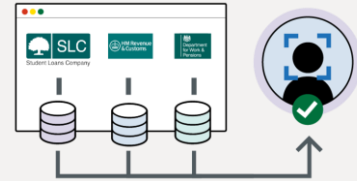
Loved being able to ID myself using a smartphone rather than some paper based phone process. Quick and simple, scan worked well and the ID photo screen was awesome. I didn't even have to line things up properly

★★★★★

I am not technically minded and found this really easy. Clear instructions and quick.



GOV.UK One Login



Barriers users face when proving their identity online



No access to photo documentation



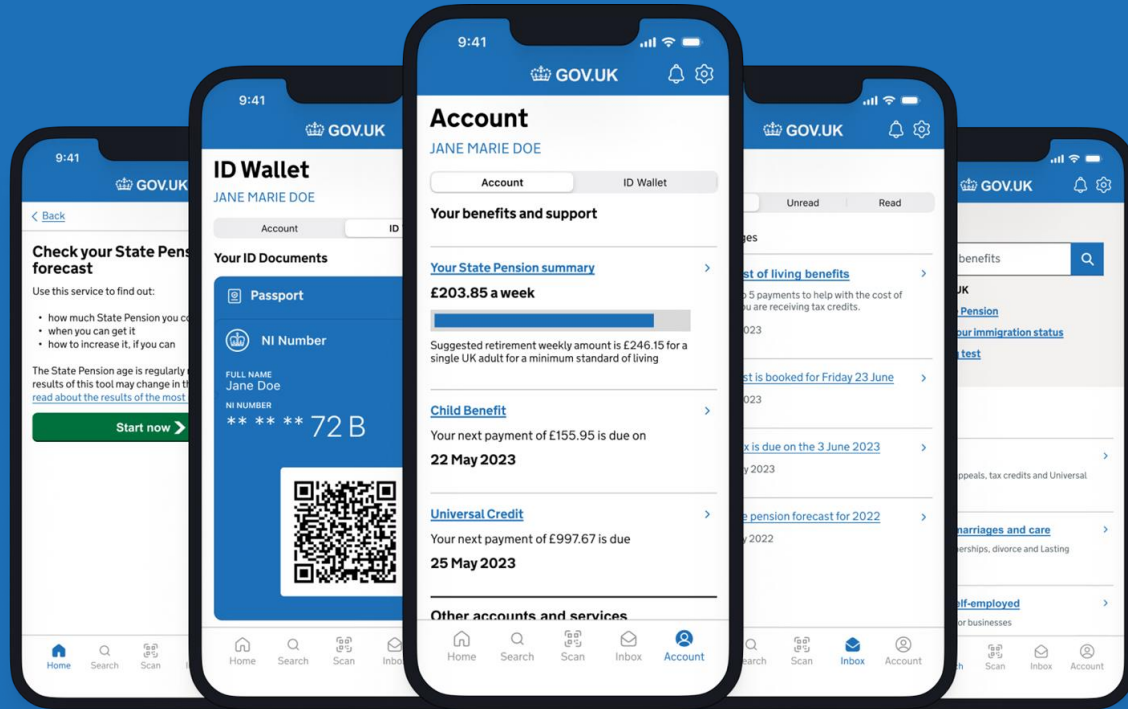
Low digital skills and confidence



Low digital footprint in the UK

**Where will
GOV.UK One Login
be in a year?**

Your GOV.UK App



Caveat: prototypes only

**Looking further
into the future**



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Thank you



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