

**Digitising Social Care
NHS England Transformation
Directorate**

**Kerren Friend
kerren.friend@nhs.net**



Digitising Social Care

- In December 2021, the People at the Heart of Care White paper committed to investing £150m in the digitisation of the Adult Social Care Sector.
- An adult social care system that makes best use of digital tools and technology to deliver improved care outcomes for people.
- 80% of care providers to have adopted a Digital Social Care Record by March 2025.
- Testing other types of care tech, driven by the benefits case and local need



Progress: Digitising Social Care



64% of care providers and 72% of people now have a digital social care record. All ICBs in England are supporting adoption.



Assuring digital social care systems to ensure they are fit for purpose, testing their cyber security, data protection and compliance with data standards.



1,400 care providers are now able to access GP information via their digital social care record.



Building an evidence base and producing good practice guidance to understand what care technologies have the greatest impact.

Emerging Benefits and Outcomes



- Significant time savings on administration for care providers.
- Reductions in falls for care providers resulting in reductions in hospital admissions and ambulance calls outs.
- Improved privacy for residents and people in care, less interrupted sleep time, and greater independence

I used to see my staff here sometimes up to 2 hours after their shift still writing up their notes. **Now I'm able to get them to leave on time!**

Registered Manager

We've now got the time to do **more 121s** with our residents.

Care Worker

Our system **highlights trends** in declining health, for example someone who is consistently losing weight. **Allowing us to act faster.**

Registered Manager

CARE